

Date Last Modified: July 17, 2017

ALLO 30-Day Money-Back Guarantee

You must not have subscribed to an applicable Service within the previous thirty (30) days. To be entitled to this Money-Back Guarantee, your request for up to thirty (30) days prorated credit must occur within thirty (30) days of your installation or change of service date. This Money-Back Guarantee will initially be provided in the form of a credit. There is a limit to one credit per Service, within any single ninety (90) day period. If you continue to receive another ALLO Service, your credit will be available on your next billing statement. If, instead, you cancel all Services with ALLO, your credit will first be applied to any outstanding financial obligations you may have with ALLO. The remaining amount, if any, will be refunded back to you. We reserve the right to terminate or revoke this Thirty (30) Day Money-Back Guarantee at any time and without prior notice. Credits may be applied to any of the following: (i) monthly recurring service and wire maintenance charges and/or (ii) equipment charges (the credit is subject to timely equipment return in accordance with this Subscriber Agreement for the applicable Services.) You may not receive a credit for, and will remain responsible for, the following: (i) local and state taxes; (ii) other fees and surcharges; (iii) non-standard installation charges (including complex, underground, custom work, special construction and/or additional outlets); (iv) transactional TV purchases (including Pay-Per View and/or On Demand); and/or (v) transactional Phone purchases (including per-minute domestic and/or international long-distance directory assistance, and/or operator assistance charges).

*Service: TV, Internet, Phone