



Visit us on the web [www.ALLOcommunications.com](http://www.ALLOcommunications.com)

Previous Bill	Payment/Adj	Current Billing	Total Due
\$0.00	\$0.00	\$261.56	\$261.56

**MESSAGE CENTER**  
 PAY BY PHONE: (844) 209-7165  
 LINCOLN OFFICE: 330 S 21st St, Lincoln, NE 68510  
 MONDAY-FRIDAY, 8 AM - 5 PM, SATURDAY, 9 AM - 3 PM  
 RESIDENTIAL CUSTOMERS: (402) 480-6650  
 BUSINESS CUSTOMERS: (402) 480-6570  
 Payments received after 10-24-21 may not be reflected on the bill.  
 By using our services, you agree to abide by, and require your guests using services to abide by, the terms of our Subscriber Agreement. The Subscriber Agreement (revised May 2019) can be found on our website at [www.allocommunications.com/privacy-and-terms](http://www.allocommunications.com/privacy-and-terms).  
**PLEASE NOTE: If your account has a PREVIOUS BALANCE DUE and payment has not been made by NOVEMBER 5TH, your services may be interrupted and late fees applied. Unpaid balances can result in collection attempts and collection fees.**

**B Service At A Glance 10/24/2021**  
JOHN TEST

NO PAYMENTS RECEIVED	
PREVIOUS BALANCE DUE	.00
<b>SUMMARY BY SERVICE TYPE</b>	
PHONE, 500 MBPS INTERNET, & BASIC TV	205.40
TAXES & FEES	56.16
<b>CURRENT BILLING AMOUNT</b>	<b>261.56</b>
<b>Total Due: Please Pay This Amount</b>	<b>261.56</b>

Please return lower portion with your payment...retain upper portion for your records

**D** ALLO COMMUNICATIONS  
 610 BROADWAY  
 IMPERIAL NE 69033  
 Visit us on the web [www.ALLOcommunications.com](http://www.ALLOcommunications.com)

Check for Address Change

Payment Due	Total Due
11/15/2021	\$261.56
Enter Amount Paid	

10/24/2021 000010  
 JOHN TEST  
 ACCOUNT NO: 770749

JOHN TEST  
 330 S 21ST ST  
 LINCOLN NE 68510-1039

4 20527

ALLO COMMUNICATIONS  
 PO BOX 2697  
 OMAHA NE 68103-2697



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## Say "ALLO" to Easier Payments.

### Register for Online Bill Pay and Auto-Pay:

1. Visit [AlloFiber.com/PayMyBill](http://AlloFiber.com/PayMyBill)
2. Select "Login/Register" - you'll be directed to our SmartHub system.
3. You'll need your account number, account security answer, zip code, and email address.
4. Once registered, download our free SmartHub mobile app for even easier account and payment access.
5. After logging in, select "Setup Auto-Payments" to ensure you never miss a payment.

### Questions?

Call our local 24/7 support team or visit [AlloFiber.com](http://AlloFiber.com) to chat.  
 Residential Support: **866.481.2556**  
 Business Support: **855.632.3154**



### This Bill Is Due Upon Receipt.

Delinquent 5 days after the due date. Payments not made within 5 days of the due date are subject to a \$5 or 1.5% charge added to your bill. If services are interrupted due to nonpay, a penalty will be assessed in the amount of \$25. A \$25 charge will be applied for insufficient funds.

### PLEASE INDICATE CHANGE OF ADDRESS

**F**

Name	Contact Number	
Address		
Delivery Address		
City	State	Zip
Signature	Effective Date	

# HOW TO: UNDERSTAND YOUR FIRST BILL

**A.** The Bill Header Section is a quick way to view any past-due balance, current billing, and payment adjustments.

**B.** The summary of each service charge and additional charges will be shown in the Bill At A Glance column. If a previous balance is due, the font will populate in **RED**.

**C.** The Message Center is a good spot to check for important updates, local office details, and contact information.

**D.** Your bill due date is printed on the remittance stub. Please include the remittance stub with your payment; do not staple them together.

**E.** On each page, you will notice the subscriber account information in the upper right-hand corner of the statement. The bill date is also displayed here.

**F.** If you need to change your mailing address, please fill out this form in its entirety. You can also submit a support ticket to do so online at <https://support.allocommunications.com>.

**MONTHLY USAGE FOR TELEPHONE: (531)500-5279**

Description	Date	Quantity	Amount
<b>PHONE, 500 MBPS INTERNET, &amp; BASIC TV</b>			
INTERNET 500 MB	10/15-10/23		21.00
PHONE RES BUNDL	10/15-10/23		4.50
PHONE UNLIMITED LD	10/15-10/23		1.50
TV SET TOP BOX	10/15-10/23		4.50
BASIC TV RESIDENTIAL	10/15-10/23		15.90
<b>PHONE, 500 MBPS INTERNET, &amp; BASIC TV SUBTOTAL</b>			<b>47.40</b>
<b>PHONE, 500 MBPS INTERNET, &amp; BASIC TV</b>			
PHONE RESIDENTIAL BUNDLE	10/24-11/23		15.00
PHONE UNLIMITED LD			5.00
INTERNET 500 MBPS RES			70.00
BASIC TV RESIDENTIAL			53.00
TV SET TOP BOX \$5.00 EACH			15.00
WHOLE HOME HD EQUIPMENT (INCLUDED)			
TV CALLER ID (INCLUDED)			
<b>PHONE, 500 MBPS INTERNET, &amp; BASIC TV SUBTOTAL</b>			<b>158.00</b>
<b>TAXES &amp; FEES</b>			
NE UNIVERSAL SVC	10/24-11/23	1 @	1.75
911 SURCHARGE - LINCOLN		1 @	1.00
ACCESS RECOVERY CHARGE RES		1 @	0.50
RESIDENTIAL EXTENDED AREA SERVICE		1 @	2.00
NUMBER PORTABILITY		1 @	0.43
RESIDENTIAL SUBSCRIBER LINE CHARGE		1 @	6.00
TDD - DUAL PARTY RELAY		1 @	0.03
NE UNIVERSAL SVC	10/15-10/23		.53
911 SURCHARGE -	10/15-10/23		.30
ACCESS RECOVERY	10/15-10/23		.15
RESIDENTIAL EXT	10/15-10/23		.60
NUMBER PORTABIL	10/15-10/23		.13
RESIDENTIAL SUB	10/15-10/23		1.80
TDD - DUAL PART	10/15-10/23		.01
FEDERAL EXCISE TAX			.33
NE SALES TAX			6.90
LINCOLN SALES TAX			2.21
FUSF			2.62
LINCOLN FRANCHISE FEE			4.42
LINCOLN OCCUPATION TAX			2.22
<b>Total TAXES &amp; FEES SUBTOTAL</b>			<b>33.93</b>
SUB-TOTAL			239.33
CURRENT BILLING AMOUNT			239.33

The carrier you have chosen for your long distance (InterLATA) calls is ALLO LONG DIST.  
The carrier you have chosen for your long distance (IntraLATA) calls is ALLO LONG DIST.

**MONTHLY USAGE FOR TV: 132-501-4808**

Description	Date	Quantity	Amount
<b>TAXES &amp; FEES</b>			
FCC USER FEE	10/24-11/23	1 @	0.07
LINCOLN PEG FEE		1 @	0.41
SPORTS TV SURCHARGE RES		1 @	5.00
BROADCAST TV SURCHARGE RES		1 @	9.75
FCC USER FEE	10/15-10/23		.02
PEG CAPITAL FEE	10/15-10/23		.12
SPORTS TV SURCH	10/15-10/23		1.50
BROADCAST TV SU	10/15-10/23		2.93
NE SALES TAX			1.09
LINCOLN SALES TAX			.35
LINCOLN FRANCHISE FEE			.99
<b>TAXES &amp; FEES SUBTOTAL</b>			<b>22.23</b>
SUB-TOTAL			22.23
CURRENT BILLING AMOUNT			22.23



## HOW TO: UNDERSTAND YOUR FIRST BILL

**G.** If service were installed a few days before our billing period, the prorated or cost per day charges would be displayed here for each type of service. Proration is from the install date to the bill date. This customer was installed on 10/15. You can see their prorated dates outlined in **ORANGE**.

**H.** The dates outlined in **BLUE** are the monthly charges for this bill date (10/24 - 11/23). This amount should be close to what you were quoted. Monthly usage charges are itemized for each service type and billed in advance. These 30-day charges are what will occur each month going forward.

**I.** Taxes, fees, and surcharges can be viewed in this section. These may vary based on service type and location.

**J.** For additional details on each tax, fee, or surcharge call our local 24/7 support team at 866.481.2556 or visit [AlloFiber.com](http://AlloFiber.com) to chat.